

Pool Party Request for Lifeguard Coverage

COVERAGE

The total number of people that will be in the pool area, including swimmers and non-swimmers.

- 1–40 Guests: 2 Lifeguards
- 41–60 Guests: 3 Lifeguards
- 61–80 Guests: 4 Lifeguards
- 81–100 Guests: 5 Lifeguards

COST

\$36 per hour, per lifeguard

Cost Calculator

(Required Guards) × (Number of Hours) × \$36.00 = Total Cost

A \$35 administrative fee will be applied to each booking.

TERMS & CONDITIONS

Pool Party Booking Eligibility

- The Pool Party Sponsor must be a resident in good standing with the community association. Status verification by American Pool usually takes 2–5 business days.
- Parties must be requested, paid for, and approved by the community association at least two weeks prior to the desired date.
- A party is not officially approved until you receive a confirmation email from American Pool.
- Parties cannot be held on holidays, holiday weekends (5/23–5/25, 7/4–7/5, & 9/5–9/7), during regular operating hours, or on days the pool is closed.
- Parties may only occur between the first and last scheduled days of the pool season.

Fees & Payments

- A non-refundable \$35.00 administration fee applies to all requests.
- Credit Cards: Subject to a 3.5% processing fee. (Note: This fee is non-refundable even if the party is canceled or unapproved).
- Returned Checks: A \$35.00 fee will be charged for any returned checks.

American Pool Houston

1304 Langham Creek Dr., Suite 124, Houston, TX 77084 | 281-916-0020 | americanpool.com/hou

Party Guidelines & Conduct

- All guests must follow posted pool rules. Lifeguards are authorized to enforce these rules at all times.
- Alcohol is strictly prohibited.
- The number of required lifeguards is determined by Zone Validations and minimum facility requirements. American Pool reserves the right to deny entry to guests exceeding the original requested headcount.
- Lifeguards are not responsible for cleanup. The Sponsor must remove all party trash from the premises. If cleanup exceeds the scheduled party time, additional fees will apply.
- All parties must end by 11:00 PM. Lifeguards will clear the pool 10 minutes prior to the scheduled end time to allow guests to exit the facility.
- For equipment usage or food preparation, please contact your association management directly.

Cancellations & Refunds

- General Cancellations:
 - 72+ Hours Notice: 100% refund (less the 3.5% credit card fee).
 - Less than 72 Hours Notice: 50% refund (less the 3.5% credit card fee).
 - Same-Day Cancellation: No refund will be issued for same-day cancellations, except in cases of inclement weather.
- If the association does not approve a resident's status, the party fee will be refunded within 7 business days (less the 3.5% credit card fee).

Weather Policy

- Lifeguards will close the pool for 30 minutes following any occurrence of thunder or lightning. Heavy rain that obscures the bottom of the pool will also require closure.
- If a party is canceled due to weather by mutual agreement between American Pool and the Sponsor, the party may be rescheduled. If rescheduling is not possible, a full refund will be issued (less the 3.5% credit card fee).
- If a party is halted due to weather, the Sponsor will be refunded for the unused portion of the time from the point the lifeguards clock out.

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